

# DIGITAL TRUNKING DESKTOP/MOBILE EZ DIGITAL SCANNER



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# Introduction

Scanning technology has changed dramatically over the years. The WS1095/WS1098 scanner with Object Oriented User Interface is designed to help the hobbyist build a collection of objects to scan:

- Start small and expand
- Organize conventional frequencies and talkgroups
- Remove unwanted channels and talkgroups

## What is Object Oriented Scanning?

Historically, programming scanning receivers was challenging, but object-oriented programming simplifies the process by using common conventions for scanning concepts.

A **Scannable Object** is any defined item that can be scanned or monitored, including:

- Conventional, non-trunked radio frequencies
- Talkgroups used on a trunked radio system
- Radio services
- Defined searches

Because scannable objects are defined by the same basic elements, the **Object Oriented User Interface (OOUI)** is designed to simplify scanning by managing all scannable objects similarly. When you learn how to program one type of object, you can program other types of scannable objects as well.

## Features

- Functional keypad and backlit LCD display
- USA/Canada Radio Reference database on SD Card
- Quick Location based Programming (City, Zip, County)
- Detects and masks encrypted voice audio
- Decodes Radio ID/Talkgroup ID data
- Upgradeable CPU Firmware, DSP Firmware and Database Library
- USB Interface 2.0 or earlier
- Improved P25 Functionality (Phase II, X2-TDMA)
- PC Software to customize your settings
- Detachable Remote Control Head w/ Magnet Mount
- Signal Strength Meter
- 200 Scanlists
- Weather Radio Functions
- Multi-system Trunking
- Spectrum Sweeper
- Headphone/Speaker Jacks
- Programmable Alert LED
- Programmable Audio Alarms
- V-Scanner II Storage System
- Audio Recording
- Built-in Clock / Calendar
- Built-in Services Searches
- Built-in Discriminator output

## Package Contents

- Desktop/Mobile Scanner with Remote Head
- Pull up BNC Antenna
- USB Cable
- SD Card (Installed in the Scanner)
- PC Software included on SD Card
- Special 6½ ft. LAN Cable for Remote Head
- Remote Head Mounting Bracket and Screws
- Mounting Bracket and Hardware Kit
- DC Power Cable
- AC Adapter
- User Guide
- Quick Start Guide

# Scanning Legally

Your scanner covers frequencies used by many different groups including police and fire departments, ambulance services, government agencies, private companies, amateur radio services, military operations, pager services, and wireline (telephone and telegraph) service providers. It is legal to listen to almost every transmission your scanner can receive. However, there are some transmissions you should never intentionally listen to.

## These include:

- Telephone conversations (cellular, cordless, or other means of private telephone signal transmission)
- Paging transmissions
- Any intentionally decoded scrambled or encrypted transmissions

According to the Electronic Communications Privacy Act (ECPA), you are subject to fines and possible imprisonment for intentionally listening to, using, or divulging the contents of such a transmission unless you have the consent of a party to the communication (unless such activity is otherwise illegal). This scanner has been designed to prevent reception of illegal transmissions. This is done to comply with the legal requirement that scanners be manufactured so as to not be easily modifiable to pick up those transmissions.

Do not open your scanner's case to make any modifications that could allow it to pick up transmissions that are illegal to monitor. Doing so could subject you to legal penalties. We encourage responsible, legal scanner use. In some areas, mobile use of this scanner is unlawful or requires a permit. Check the laws in your area. It is also illegal in many areas to interfere with the duties of public safety officials by traveling to the scene of an incident without authorization.

Even where not permitted, mobile use of a scanner is typically permitted if you are a licensed Amateur Radio operator capable of emergency radio communications. If interested, see [www.arrl.org](http://www.arrl.org) for information on becoming a ham radio operator.

## FCC Statement

This equipment has been tested and found to comply with the limits for a scanning receiver, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference. (2) This device must accept any interference received, including interference that may cause undesired operation.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded cables must be used with this unit to ensure compliance with the Class B FCC limits.

# Setup

## Antenna

### To connect the included antenna:

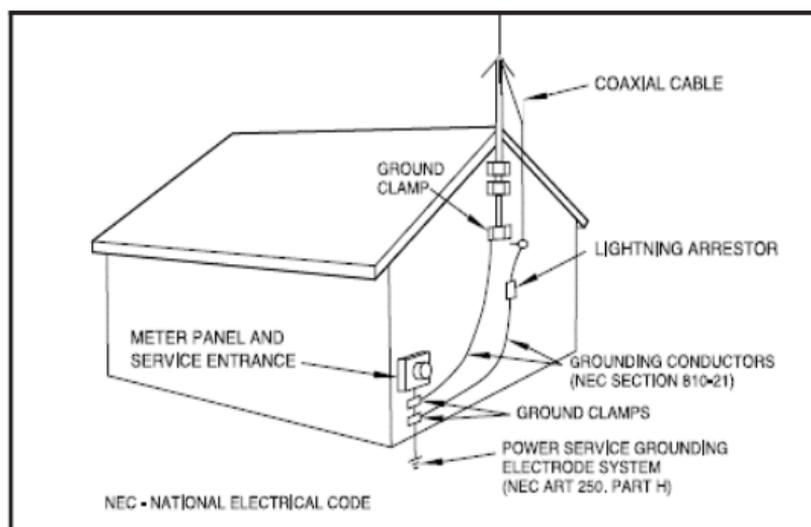
1. Align the slots around the antenna's connector with the tabs on the antenna jack.
2. Press the antenna down over the jack and turn the antenna's base clockwise until it locks into place.
3. Mobile use requires an external antenna.

To connect an external antenna, follow the installation instructions supplied with the antenna. Always use 50-ohm

coaxial cable, such as RG-58



**WARNING:** Use extreme caution when installing or removing an outdoor antenna. If the antenna starts to fall, let it go! It could contact overhead power lines. If the antenna touches a power line, touching the antenna, mast, cable, or guy wires can cause electrocution and death. Call the power company to remove the antenna. **DO NOT** attempt to do so yourself.



**WARNING:** Outdoor antennas must be properly grounded to prevent static buildup and lightning damage. Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information about proper grounding of the antenna mast, connection of coaxial cable to a lightning arrestor, size of grounding conductors, location of the lightning arrestor and connection of grounding conductors to grounding electrodes.

Disconnect your radio from the outdoor antenna during electrical storm activity to prevent damage.

## Connecting Earphone, Headphones or Speakers

For private listening, you can plug an 1/8-inch (3.5 mm) mini-plug earphone or headphones (not supplied) in the headphone jack on the front of the WS1095 /WS1098. This automatically disconnects the internal speaker.

### Connecting Extension Speaker

In noisy areas, or if you install the scanner in a vehicle, an extension speaker (not supplied) may provide more comfortable listening. Plug the speaker cable 1/8 inch (3.5mm) mini-plug into your scanner's EXT. SP jack, located on the rear panel of the radio.

### Listening Safely

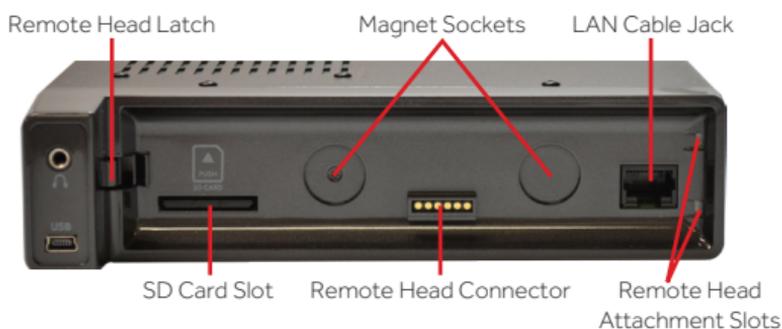
To protect your hearing, follow these guidelines when you use headphones:

- Do not connect headphones to the external speaker jack located on the rear panel of the radio.
- Set the volume to zero before putting on headphones. With the headphones on, adjust the volume to a comfortable level.
- Avoid increasing the volume once you set it. Over time, your sensitivity to a volume level decreases, so volume levels that do not cause discomfort might damage your hearing.
- Avoid or limit listening at high volume levels. Prolonged exposure to high volume levels can cause permanent hearing loss.

## Traffic Safety

Wearing headphones while operating a motor vehicle can create a traffic hazard and is illegal in most areas. Even though some headphones let you hear some outside sounds when listening at normal volume levels, they still can present a traffic hazard. Exercise extreme caution!

## Getting Familiar with your Scanner



## Detaching and Attaching Remote Head and Base Unit

To detach the (Remote Head Unit) from the (Base Unit), Press and hold the release button on the left side of the base unit. A gap will appear between the base unit and the remote head unit. Grasp the remote head and carefully remove it from the base unit.

If the scanner was on, it will continue to scan, but you will not be able to make changes until you reconnect the head or cable to the head unit.

To link the base unit and remote head unit, connect them using the supplied 8P8C Type B Straight Cable.

To reattach the remote head to the base, unplug the LAN cable from both units and align the guide pins on the right side of the remote head with the slots on the base unit. Then, carefully press the remote head into the base unit, keeping your fingers out of the gap between the remote head and the base. The magnets will “grab”, holding the remote head in place. The remote head unit can be attached to an AMPS or Lido mount (not included) if desired.



**WARNING:** Always install the remote head with care, keeping your fingers clear; the magnets are very powerful. Always keep the magnets well away from persons wearing electrical medical devices such as pacemakers, as the magnets may cause the devices to malfunction, endangering the wearer's life.

Always keep the magnets well away from magnetic media such as discs and tapes, and from magnetically sensitive equipment such as computer monitors and watches to avoid deleting data or damaging the equipment.

The rare earth magnets can be damaged by heat; avoid temperatures greater than 175 degrees Fahrenheit (80 degrees Celsius), such as in parked cars. Hotter temperatures will permanently weaken the magnets.

### LAN Cable Specification:

Interface: RS-485 compatible

Interface cable: 8P8C modular plug, Type B, Straight cable 6½ feet

**WARNING:** Use only the supplied 8P8C Type B straight cable (CAT 5 or CAT 6) to connect the remote head to the base unit up to 100 feet in length. Other types of cable including crossover cables may damage both the remote head and base unit.

## Understanding the Keypad

Your scanner features a back-lit keypad as shown below in addition to the power button located at the front of the remote control head.



WS1095

WS1098

**POWER/BACKLIGHT** –  is located to the bottom right of the remote head. Press and hold until the display reads “release button” to turn the scanner on and off. Press briefly to confirm the backlight level. When the backlight level appears, rotate rotary encoder to increase/ decrease the backlight level.

**MENU** – provides access to additional functions related to the current operating mode of the scanner, and provides access to the Main Menu, where the main functions are controlled.

**WX** – provides instant access to NOAA Weather Radio broadcasts and SAME Weather Alert Receiver mode. Press twice to select SKYWARN® Scanlist. (SKYWARN® requires one-time programming)

**ATT** – controls the attenuator function and cycles between per object attenuation mode, Global attenuation mode, and Global attenuation on.

**PRI** – toggles the Priority setting for selected or active object, Fn PRI toggles Priority Mode on or off while scanning.

**SKIP** – if pressed while monitoring or paused on an Object, will temporarily disable reception on the Object. Pressing **SKIP** again while the Object is selected will resume normal monitoring. The **SKIP** key can also be programmed to permanently lockout an object if selected in the Global Settings menu. When editing text, pressing the **SKIP** key clears all text at and to the right of the cursor. When in Playback mode, the **SKIP** key stops playback of the current recording, and when playing multiple recordings, advances to the next recording. When in Weather mode, the **SKIP** key toggles between Normal weather radio mode and SAME Standby mode. In many Menu functions, the **SKIP** key is used to cancel or abort a pending change.

**Fn** – Activates alternate key functions.

**▶/II/SEL** – controls Scan, Pause and Playback modes, and is used in menus to select, enable or disable options.

**Four Way Push button Pad** –▲▼, ◀▶ keys are used for navigation while browsing objects and menus.

**Alphanumeric Keypad (WS1098)** – quick data entry of frequencies, talkgroup IDs and labels. While scanning, pressing 1 thru 200 will toggle the selected scanlist on or off. Each button must be pressed within 2 seconds of the last. If more than 1 scanlist will be toggled on or off, press the decimal once as a separator. Pressing the decimal twice will end the sequence.

**Example:** If you wish to toggle scanlist 9 you press 9 If you wish to toggle scanlist 9, 11, and 22 simply press the following 9 . 11 . 22 or 9 . 11 . 22 . or 9 . 11 . 22 ..

# Rotary Encoder

Your scanner is equipped with a multi-function control knob mounted on the top-right of the remote head.

You can turn the knob right and left, and press it to click. The rotary encoder functions are "context sensitive". You can select the desired rotary encoder operating mode (volume or squelch) in the Global Settings menu under Knob Dflt.

Set the desired rotary encoder timeout time in seconds in the Global Settings menu under Knob T/Out.

Factory default function is volume control during scanning. Pressing the knob once temporarily changes to squelch control. After 5 seconds (settable) of inactivity the knob reverts to its default function.

In squelch mode the default function is to scroll through squelch levels while scanning. Pressing the knob once temporarily changes to volume control. After 5 seconds (settable) of inactivity the knob reverts to its default function.

Use the squelch function to optimize reception. When the squelch level is high, only stronger signals will pass through the squelch gate, and weaker signals may not be received. When the squelch level is low, the squelch gate will be open even when no signal is present, causing the scanner to scan slowly or to stop on Objects even when no transmission is present, playing noise only. The scanner works best when the squelch gate is set so that it is closed when no transmissions are present, but able to open when a desired transmission occurs. The ideal setting for the squelch level is between 9 and 11.

If you find that the scanner seems to be scanning very slowly or stopping on frequencies with noise only, increase the squelch level until normal scanning resumes.

In menus, the rotary encoder scrolls up and down through the menu items and a single press selects the indicated menu option. When entering alphanumeric data such as Scan List names the rotary encoder scrolls up and down the character list (letters, numbers, punctuation); a single press selects the indicated character.

The rotary encoder can be used to adjust the backlight level. Press POWER briefly with backlight illuminated, then rotate the encoder to increase or decrease brightness.

## Desktop Operation

The supplied mounting bracket can serve as a desktop stand when it is installed beneath the radio. You may also use the mounting bracket indoors to attach the radio underneath a table or shelf by installing the mounting bracket above the radio.

Attach the three self-adhesive rubber feet to the bottom of the mounting bracket in the spaces provided. The rubber feet help prevent sliding on smooth surfaces, and will help prevent scratching of your desk or tabletop. Do not use the rubber feet if you plan to attach the mounting bracket to a fixed surface with screws.

Attach the two self-adhesive rubber washers to the inside of the mounting bracket sides, over the holes that are used when attaching the bracket to the scanner's side holes. Be sure to align the holes in the washer carefully with the holes in the mounting bracket. The rubber washers help protect the scanner's case from scratches.

Slide the scanner carefully into the mounting bracket assembly, and use the two provided knurled knobs to secure the scanner within the mounting bracket.

Connect the supplied AC power supply to your wall outlet. Connect the coaxial power plug to the radio.

**NOTE:** Plug the adapter into an easily accessible power outlet location near the equipment.

**WARNING:** The correct orientation for the adapter is in a vertical or floor mount position. To prevent electric shock, do not use the AC adapter's polarized plug with an extension cord, receptacle, or other outlet unless you can fully insert the blades to prevent blade exposure.

Connect the supplied telescoping antenna to the base unit's antenna jack. For best reception, adjust the antenna's length as follows:

| Frequency    | Antenna Length    |
|--------------|-------------------|
| 25-54 MHz    | Extend fully      |
| 108-174 MHz  | Extend 4 segments |
| 216-225 MHz  | Extend 3 segments |
| 225-406 MHz  | Extend 2 segments |
| 406-1300 MHz | Collapse Fully    |

**NOTE:** If desired, you may also connect an external base station antenna equipped with a BNC male connector to the antenna connector. Please refer to the section entitled “Connecting Antenna” for important instructions and warnings.

**NOTE:** An external antenna is required for mobile operation.

## Mobile Operation

By attaching the mounting bracket above the radio, you can mount the radio underneath your vehicle’s dashboard, or in any other mounting location where the radio will be suspended from above. You may also use the mounting bracket beneath the radio, which makes it possible to mount the radio on top of any flat surface in your vehicle.

Select amounting location that does not interfere with visibility while driving. Use caution to select a location that will not interfere with the deployment of your vehicle’s air bags. It is extremely important not to mount this or any other equipment in locations where deployment of the air bags may cause the equipment to be propelled towards the vehicle’s passengers. If necessary, seek advice from your automotive dealer or service shop.

Use the mounting bracket as a template to mark the locations for the two mounting screws. At the marked locations, drill holes that are slightly smaller than the screws. Use caution not to damage wiring or components that are located behind the mounting surface. Using the provided screws and lock washers, attach the mounting bracket to your vehicle.

Attach the two self-adhesive rubber washers to the inside of the mounting bracket sides, over the holes that are used when attaching the bracket to the scanner’s side holes.

The rubber washers help protect the scanner’s case from scratches.

Slide the scanner into the mounting bracket assembly, and use the two provided knurled knobs to secure the scanner within the mounting bracket.

Connect the supplied DC power cable to a power source in your vehicles as follows:

Disconnect the cable from the negative (-) terminal of your vehicle’s battery prior to attempting any connections to your vehicle’s electrical system.

**NOTE:** Disconnecting your battery may reset certain

devices in your vehicle, such as automotive audio systems, navigation systems, alarm systems, keyless entry systems, etc.

Route the supplied DC power cord between a power source and the mounting location for your scanner. Ground the black wire of the supplied DC power cable to your vehicle's chassis, drilling a small hole in a metal frame member underneath your dashboard and using a small sheet metal screw to secure the black wire to the frame.

**NOTE:** Be sure the grounding screw makes complete contact with the metal frame of your vehicle.

Connect the red wire of the supplied DC power cable to a voltage source that turns on and off with ignition switch.

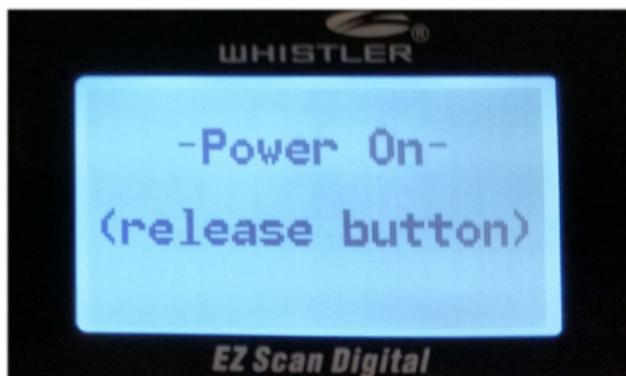
Insert the coaxial power plug into the DC 13.8V jack on the rear of the radio. Reconnect the cable to the negative (-) terminal of your vehicle's battery.

The DC power cord is equipped with an in line fuse. This fuse protects your scanner and your vehicle from damage in case of equipment malfunction or a short circuit. Do not remove the in line fuse holder from the DC power cord. If the fuse blows, replace it with a 3A slow blow fuse and apply power again. If the fuse blows again, check all wiring for short circuits, and check the radio for a malfunction.

**WARNING:** You must use a power source that supplies 12-14.4V DC and is rated for 600mA. The power plug's center tip must be set to positive and must fit the scanner's DC 13.8V jack. Using a DC adapter that does not meet these specifications could damage the scanner.

## Turning On WS1095/1098

Press the  button and hold down until the display reads "release button" to turn the scanner on.



## Setting Bandplan and Clock

When you first power up your scanner it will prompt you to set the bandplan, date and time.

Press the ◀ or ▶ key to select the USA or Canada bandplan, then press ▶/II/SEL.

|                  |                  |
|------------------|------------------|
| -Bandplan-       | -Bandplan-       |
| ◀ USA ▶          | ◀ Canada ▶       |
| Press SEL to Set | Press SEL to Set |

The scanner will then prompt you to enter the current date and time. Press the ◀ or ▶ key to select the desired digit, then press the ▲ key. Press the ◀ or ▶ key to change the value, then press ▶/II/SEL. You can skip this process by pressing the SKIP key. You can set the clock at any time using the PC application.

## Program Methods

There are two methods to program your scanner. To get started quickly, you can use "**Set Location**". The set location method stores objects in your area automatically and puts them in Scanlists 151 and higher. These Scanlists are already named, "**Multi Dispatch**", "**Law Tac**", "**Interop**", "**Fire Talk**", and so forth. This method gets you scanning in minutes, but you cannot monitor a single police or a single fire department – they will all be together in the same Scanlist. Also, if you use set location, and wish to add a new location, be sure to "**Clear Channels**" to erase old objects before storing the new location. If you store more than one ZIP code, the scanner will spend a great deal of time searching for objects that are out of range. That will cause the scanner to miss some local transmissions you want to hear.

Although it takes longer, experienced users will want to program Scanlists on their own using the "**Preferred**" method. Use "**Browse Library**" to select your state and county and look for agencies of interest. Check the boxes of objects you wish to import, select the Scanlist you want to put them in and perform the import (see **Preferred Programming**). Once you save objects to a Scanlist, rename the Scanlist so you don't forget what you stored there. Then import more objects into a different Scanlist and rename that one. In this way, you can create Scanlists such as Bethel Police, Hurst Police, Bethel Fire, Shenango EMS, etc. Individual scanlists allow you to decide exactly what you want to scan.

# Setting Location

Your scanner can select services to scan based on your location. Press **MENU** and scroll to "Set Location" and press the **▶** key.

You can specify your location by City, County or ZIP Code. Scroll to the desired method and press the **▶** key. If you select City or County, the scanner will prompt you for your State. Use the **▲** or **▼** key to select the first letter of your State, then press the **▶ /II/SEL** key. Scroll to your state and press the **▶** key. Use the **▲** or **▼** key to select the first letter of your City or county, then press the **▶ /II/SEL** key. Scroll to your City or County, then press the **▶** key.

## Select County:

First letter: **A**

**SEL = Done**

If you select ZIP Code, the scanner will prompt you to enter your five-digit ZIP Code. Use the **▲** or **▼** key to adjust each digit, then use the **◀** or **▶** key to select each digit. When you are done, press the **▶ /II/SEL** key.

ZIP Code

00000

**◀▶** moves cursor

**SEL=OK MENU=BACK**

**NOTE:** Although you can program multiple locations, to get maximum scanner performance its best to program only 1 location or ZIP code. Scanning multiple locations will cause missed transmissions due to the scanner searching for out of range frequencies.

You can accept a preselected set of Default Types for your location, or you can specify Custom Types (see next section). To select the Default Service Types, press the **▶** key, then the **▶/II/SEL** key to import the Default Set of Service Types for that City or County. Wait for the Import process to end, then press the **▶/II/SEL**.

## -Confirmation-

Really do import operation?

**SEL=Yes SKIP=No**

To perform additional imports, press the **▶/II/SEL** key and proceed as before. Press the **SKIP** key to return to the Main Menu.

To select Custom Types, press the **▶** key. Scroll through the list of Services and press the **▶/II/SEL** key to select Services you wish to import. A check mark appears next to each selected Service.

## Services:

**SEL** = Toggle

Multi Dispatch

Law Dispatch

Fire Dispatch

EMS Dispatch

When you are done, press the **▶** key, then the **▶/II/SEL** key to import the selected services. Press the **SKIP** key to return to the Service list without importing. To perform additional imports, press the **▶/II/SEL** key and wait for import process to end. Press the **SKIP** key to return to the Main Menu.

Services selected through Set Location are automatically assigned to Scanlists beginning at number 151; each selected Service is assigned to a separate Scanlist, which is given the name of the service.

These Scanlists are automatically selected for Scanning. You can select or deselect Scanlists as desired through the Scanlist item on the Main Menu.

**NOTE:** Press **◀** or **MENU** to return to main menu.

To clear all data from the current Folder on the Set Location menu scroll to Clear Channels and press the **▶** key. On the Confirmation screen press the **▶/II/SEL** key to clear the data, or press the **SKIP** key to return to the Set Location menu without clearing.

### -Confirmation-

Really clear ALL programmed data from the current folder?

**SEL**=Yes, **SKIP**=No

**NOTE:** The Clear Channels function erases all of your current scanning data; all Scanlists in this Folder will be empty. Use this function carefully, as it cannot be undone. Does not affect V-Scanner folders content.

## Power-On Password

Set a user defined power-on password to restrict access to the radio.

1. Press **MENU**.
2. Scroll to Set Password and press **▶**.
3. Use the arrows or numeric keypad to set the password.
4. Use the **▶/II/SEL** key to accept the updated settings, or the **MENU** key to exit without saving changes.

**NOTE:** Power-on password can be reset by anyone using the EZ Scan software. Password provides only limited protection from immediate unauthorized use.

## Understanding the Display

Your scanner features a high contrast, backlit Liquid Crystal Display (LCD) to provide you with information about the status of the scanner while you are using it. A menu-driven user interface provides access to the settings that control what the scanner monitors.

**Below are examples of the scanners menu.**

**-Main Menu-**

**Scan ▶**

**Scanlists**

**Set Location**

**Browse Library**

**Browse Objects**

A "Scan" display shows a scrolling list of enabled Scanlists while scanning, and displays attenuator and trunking control channel status. Below provides an example of the Scanning display.

**Scan T G ▶**

**Fire**

**County Police**

**Sheriff**

**City Police**

**State Police**

Individual Object displays are shown when the scanner is monitoring activity on an enabled Object. The LCD includes a row of icons at the top that provides information about the status of the scanner while monitoring an Object. The amount of information

displayed is configured using the Simple Display option in the Global Settings menu. For example, with Simple Display set to "on", the following data is displayed for trunking talkgroups:

- Icons
- Scanlist
- Object type and "psDr" status
- Trunking system
- Scanlist

**Below is an example of an individual Object display with Simple Display set to "on".**



**County Police**

**Group: psDR**

**Police North**

**Public Safety**

Display showing reception of a trunking talkgroup with Simple Display set to "on". With Simple Display set to "off", additional data is displayed on the screen. The amount and type of data displayed can be customized using the Show options in the Global Settings menu. For example, below is the same Object displayed with Simple Display set to "off" and Show Radio ID set to "on":

- Icons
- Scanlist
- Object type and "psDr" status
- Object name
- Trunking system
- Radio ID



**County Police**

**TGRP psDR**

**Police North**

**Public Safety**

**Radio ID: 18249**

Display showing reception of a trunking talkgroup with Simple Display set to "on" and Show Radio ID enabled.

There are many combinations of data that can be shown on the Object display using the Show options in the Global Settings menu. You can learn more about these options in the Configuration Settings section of the guide.

## "psDr" Indicators

In the Individual Object displays there are four characters on the right hand side of the display that indicate the status of priority, skip/lockout, delay and recording for the selected or active object. The following indicators are possible:

**p**= priority off, **P**= priority on

**s**= skip off, **S**= skip on, **L**=lockout on

**d**= delay off, **D**=delay on

**r**= recording off, **R**=recording on

## Display Icons

A row of icons at the top of the display provides status information about the scanner. These icons are defined as follows:

**S** Squelch circuit (or "gate") is open

**G** When present, the attenuator is set for Global mode

**A** When present, the attenuator is active

**GA** When present, Global attenuator is on, and the attenuator is active

**AM** AM mode is active

**FM** FM mode is active

**NF** Narrow FM mode is active

**DG** The radio is receiving P25 digital audio with AGC

**Dg** The radio is receiving P25 digital audio without AGC

**D2** The radio is receiving P25 Phase II digital audio, with or without AGC

**Fn** Function key is active

▶ Scan mode (scanning)

|| Pause mode (monitoring a single Object)

● Being recorded on the active or selected Object

**F** Recording is enabled but recording is suspended. The SD card is almost out of space.



Signal meter indicating strength



Currently receiving trunking control channel data



Encrypted digital traffic detected

**IF** The radio's IF (discriminator) output mode is active.

**P/p** Priority On/Priority Off

**S/s** Skip On/Skip Off

**D/d** Delay On/Delay Off

**L/-** Lock Out On/Lock Out Off

## EZ Scan Library

Your scanner comes with an installed SD card that contains the entire USA/Canadian RadioReference database as well as the EZ Scan software.

**Note:** Make a copy of the EZ Scan software files in case the SD card is lost or damaged.

**To remove the SD card from the scanner:**

**WARNING:** To prevent corrupted data on the SD Card, always turn the scanner off using the front panel power button.

1. Turn off scanner; remove the control head to locate the SD Card slot with SD card installed.
2. Press and release the SD card to eject it from the scanner.
3. To reinsert the SD card, with the label facing up, press it in until it clicks in place.

**NOTE:** Always use the EZ Scan software "Prepare Scanner Memory/SD Card For Use" option under the "Scanner/ SD Card" menu to format the SD Card if the card is not performing as expected or if the scanner does not power up with the SD Card.

The SD card comes formatted for the standard FAT32 file system with a cluster size of 32k.

**To format additional cards (2GB or smaller), use only the EZ Scan software to format the SD card.**

- Format using the FAT file system with 32k clusters.
- If you use SD cards larger than 2GB, format using FAT32 with 32k clusters.

- Formatting the SD card for other file system types may cause EZ Scan to malfunction.

Connecting the scanner to a computer with the supplied USB cable allows you to access the card with the EZ Scan software and update the Library, edit the configuration and stored objects, optimize the card, and reformat the card if necessary. You can also connect the SD Card to an external reader, which may provide faster data transfer rates when compared to accessing the card while it is in the radio.

For reference, below is the directory structure for the SD Card. You may wish to make a copy of the CDAT folder on your computer as a backup. The CDAT folder contains your EZ Scan programming. Modifying these directories or their contents outside of the scanner or the EZ Scan software is not recommended, and may cause the scanner to malfunction.

**BTMP** Contains various temporary files used by the scanner

**CDAT** Contains your programming

**CDAT\_VS.nnn** Contains programming for V-Scanner folder number nnn, where nnn may range from 001 to 200

**DB** Contains the Library

**MTMP** Contains various temporary files used by the scanner

**STMP** Contains various temporary files used by the scanner

**CURVS.DAT** Configuration information CONFIG \_ .BIN  
Configuration information REC Audio recordings

**SOFTWARE EZ** Scan Software

**WARNING:** Modifying these files, directories or contents of directories is not recommended, and may cause the scanner to malfunction, and may result in loss of programming data.

## Maximum Card Size

You can purchase additional cards to store different configurations or backups for your EZ Scan data. Up to a 32GB SD card may be used. We recommend SanDisk SD cards.

# Installing EZ Scan Software

A method for programming a new scanner is using the supplied USB cable and the included software. Also [www.RadioReference.com](http://www.RadioReference.com) provides a range of resources to help improve your overall scanning experience.

## **EZ Scan easy-to-use software helps you:**

- Make changes to EZ Scan's programming and configuration
- Update the Library to the most current version
- Update EZ Scan's firmware for enhancements and bug fixes
- Format and maintain the SD card

For complete instructions on how to use the EZ Scan Software refer to the Help Menu in the PC Application.

To install, connect the scanner to your computer's USB port. Using windows explorer, open the SD Card to view files, select software, then select setup.exe and follow the on-screen instructions.

Accept all prompts when asked. User's can also insert the SD Card into your computer via a card reader, open the SD Card, find and open the "Software" folder and click on "setup.exe", then follow the on-screen instructions.

You can import, configure, and update the library directly with your scanner or with the EZ Scan software.

## Library Updates

Your EZ Scan comes with the most current library data available from [www.RadioReference.com](http://www.RadioReference.com). However, you can use the EZ Scan Software to check for updates to the library data.

**NOTE:** Updating the Radio Reference library requires an internet connection.

### **To check for library updates:**

1. Select Check for Library Update in the update menu. Select Check for Updates to start.
2. If updates are available, click Download Updates.
3. When the update is complete, click Done.

## Preferred Programming - from Library

1. From the Main Menu, select Browse Library.
2. Select country.
3. Select first letter of State/Province.
4. Select State/Province.
5. Select Counties/Cities.
6. Select first letter of County.
7. Select County.
8. Select Data Type **NOTE:** Police/Fire and Emergency services will be in "Categories" for smaller towns, "Systems" for larger ones.
9. Select desired agency, category or system available for the county.
10. Select desired subcategory. Investigate listings by pressing ► to go deeper into that selection. When the cursor switches from the right side of the screen to the left, you are at the bottom of a category. **NOTE:** When selecting a System, check at least one of the "Sites" in range, then go further into Categories to find objects.
11. Use the **SEL** button to check boxes for services you wish to monitor. Press **SEL** to uncheck a selected service and at anytime press ◀ to go back. Once all desired objects have been checked, press **MENU**.
12. Select Import Selected.
13. Select desired scanlist location for selected objects and press ◀ to save. Note that Scanlist 001 is already selected, so no need to select another scanlist the first time. For the next scanlist, uncheck the first scanlist and check the box for the desired scanlist, otherwise, you will be adding every object to the first scanlist.
14. Press **SEL** to continue to main menu.
15. Select Scanlists from main menu. Use the ▲/▼/◀/▶ to rename the scanlist if desired. Confirm box beside desired scanlist is checked.
16. Repeat steps to add additional scanlists, or select Scan from the Main Menu to begin scanning.
17. Once you are happy with your programming, Use the EZ Scan PC application to save data from the scanner. Of course you can use any combination of programming from the Scanner Keyboard or the PC app, just keep track of which has the most updated list.

**NOTE:** When traveling or for quick programming, refer to location based, ZIP code programming.

## Backup into the First V-Scanner Folder:

PC Objects can be backed up to the first available V-Scanner folder from the Set Location menu (See V-Scanner II section for a discussion of Folders).

We recommend you back up your data to guard against accidental changes or deletions.

From the Set Location menu scroll to Backup Data and press the ► key.

**-Set Location-**

**By City**

**By County**

**By ZIP Code**

**Backup Data**

**Clear Channels**

Press the ►/II/SEL key to back up your data, or press the **SKIP** key to return to the Set Location menu without backing up.

**-Confirmation-**

Really backup to first available VScanner folder?  
**SEL**=Yes, **SKIP**=No

## Updating the Library (EZ Scan)

**To update the EZ Scan library:**

In the Main Menu, select Update from **Lib** and press ►.

The scanner asks if you want to use new Alpha Tag (names) from the library.

Press **SEL** for yes or **SKIP** for no.

**NOTE:** Unit must be connected to an external power source.

# Library Structure

## Each State contains three data types:

- Agencies – Statewide conventional frequencies
- Counties/Cities – County or independent city
- Systems – Statewide Trunked systems, control frequencies (sites) and talkgroups.

## Each County contains three data types:

- Agencies – Local conventional frequencies
- Categories – Public Service conventional frequencies
- Systems – Public Service Trunked systems, control frequencies (sites) and talkgroups.

**NOTE:** Not all states have a statewide trunked radio system.

**WARNING:** Modifying these directories or their contents is not recommended and may cause EZ Scan to malfunction.

# EZ Scan Library Notes

- A "D" indicates that the item uses an unsupported digital modulation and cannot be monitored.
- An "S" indicates a trunked system that is not supported by the scanner.

A gray box (☐) indicates that some frequencies in a grouping are selected, but not all.

# Manual Programming - Enter Conventional Frequency

1. Press **MENU** to access Main Menu.
2. Scroll to and select "**Program Menu**" then "**Add Conv Freq**".
3. Simply write over the existing frequency or press "**SKIP**" to clear. Using the alphanumeric keypad (WS1098) or the ▲▼, ◀▶ buttons, enter the desired conventional frequency. Press **SEL** when finished.
4. Scroll to "**Save Changes**" then press **SEL**.
5. Press **MENU** returns to Main Menu.

# Standard Text Entry Method

Your scanner features a high-contrast, backlit alphanumeric display that provides constant feedback about what the radio is doing while scanning and monitoring your "Scannable Objects". To get the most out of your scanner and this display, you will want to name your objects as you program them into the radio.

This allows for easy identification of active objects while the radio is scanning, and makes it easier than ever to find objects that you wish to monitor, edit or delete using the powerful FIND feature.

Your scanner uses a simple text entry method that allows entry of all uppercase and lowercase letters of the alphabet, numbers, and punctuation symbols.

## Entering and Editing Alphanumeric Information

(WS1098) A Standard Text Entry Method is used for entering alphanumeric information into the radio. This method allows easy access to each letter in the alphabet by pressing two keys that represent the letter.

Take a moment to study the numeric keys on the keypad and you will notice that keys 2-9 each have three or four letters printed on the front panel just above each key. To enter a letter in an alphanumeric text field, simply press the number key below the letter you wish to type first, then press the number key that corresponds with the position of the letter in the silk screen group. For example, the number 2 is used to access the letters A, B and C. To type the letter A, press 2 to select the ABC group, then 1 to select the first letter in the group, A. Likewise, to type the letter B, press 2 to select the ABC group, then press 2 again to select the second letter in the group. And, to type the letter C, simply press 2, then 3 to select the third letter in the "ABC" group.

To enter numbers in alphanumeric text fields, press 1 first, then the number you wish to type.

To enter punctuation, press 0 first to see the first set of punctuation, then press the number key that corresponds with the position of the desired punctuation mark in the set.

Press the . (period) key to enter a SPACE.

While using Standard Text Entry, the Fn key serves as a shift key. For letters, uppercase text is typed by default, and you can shift to lowercase by pressing the Fn key before entering a character. For punctuation, the Fn key accesses a second set of punctuation marks. The shift action of the Fn key remains active until it is pressed again.

Use the ◀▶ keys to move the cursor to the desired location in edit fields. Press Fn ◀ or Fn ▶ to move the cursor to the beginning or end of an edit field, respectively.

The character set and corresponding entry codes are provided below for reference. Pressing Fn to toggle the shift lock status will produce lower case characters for letters, and a second set of punctuation marks for special characters. For brevity, lower case letters are not shown in the table below.

| Char | Code | Char | Code | Char | Code | Char | Code  |
|------|------|------|------|------|------|------|-------|
| A    | 21   | O    | 63   | 3    | 13   | &    | 07    |
| B    | 22   | P    | 71   | 4    | 14   | *    | 08    |
| C    | 23   | Q    | 72   | 5    | 15   | (    | 09    |
| D    | 31   | R    | 73   | 6    | 16   | )    | 00    |
| E    | 32   | S    | 74   | 7    | 17   | -    | (F)01 |
| F    | 33   | T    | 81   | 8    | 18   | _    | (F)02 |
| G    | 41   | U    | 82   | 9    | 19   | +    | (F)03 |
| H    | 42   | V    | 83   | 0    | 10   | /    | (F)04 |
| I    | 43   | W    | 91   | !    | 01   | ?    | (F)05 |
| J    | 51   | X    | 92   | @    | 02   | '    | (F)06 |
| K    | 52   | Y    | 93   | #    | 03   | <    | (F)07 |
| L    | 53   | Z    | 94   | \$   | 04   | >    | (F)08 |
| M    | 61   | 1    | 11   | %    | 05   | .    | (F)09 |
| N    | 62   | 2    | 12   | ^    | 06   | ,    | (F)00 |

# Creating Your First New Objects- Object Edit

When you enter Program Menu, the scanner will provide the following Programming Menu options and is ready for you to enter the first Objects into the memory:

## Global Settings

### Edit System

### Add System

### Add Conv Freq

When an Object is displayed, press **SEL** or **MENU** to customize your Object and Set Scanlist.

## Essential Conventional Channel parameters

By default, your new CONV object will be tagged "Channel". If you'd like to change this, just scroll the screen down one click until the flashing cursor highlights the Tag: field, then press **SEL** to edit the tag. You can move the cursor around using the ◀ ▶ keys on the 4-way push button pad, use the (.) key to clear the old character, or press **SKIP** to erase the entire field. To enter text, use the ▲ ▼ or find the letter you want to enter on the front panel of the radio, press the numeric key beneath it, then press 1, 2, 3, or 4 depending on the position of the letter in the group for that number.

**For example, to enter FIRE, press:**

3 3 F

4 3 I

7 3 R

3 2 E

Press the **SEL** key to store the new tag information for your CONV object.

Now you are ready to store your first CONV object. There are other parameters that you can change, and we invite you to scroll through the CONV menu to see the other settings that are available.

When you're ready, scroll to save changes, press the **SEL** key to save your new conventional object. Once the object is saved, you can continue to enter other new objects, or press **SEL** to start scanning!

## Essential Trunking Talkgroup parameters

As a standalone object, a TRGP object is really no more complicated than a CONV object. The trunking system (TSYS) that the TGRP is a member of must be specified. Each talkgroup has a digital “address” on the trunking system, which is called the talkgroup ID, and this must be provided. We also recommend that you label your TGRP object by giving it a name in the TAG field. This will make it easier for you to find the TGRP object later, and identify it when the scanner stops to monitor activity.

## Setting up and using a Trunking System (TSYS) object

We just mentioned that the TSYS is an essential parameter needed in order for a TGRP object to function properly and receive radio traffic. The TSYS object has its own set of essential parameters, and these parameters vary depending on the type of trunked radio system you plan to monitor. If you are a reasonably experienced user you probably already know what the essential parameters are for the system you wish to monitor. For example, each TSYS must correctly specify the type of system being monitored, the control channel or LCN frequencies used by the system, and so on. A detailed description of each type of system supported by this radio and the essential parameters required to make the different types of trunked radio systems work properly is provided in the Detailed Menu Reference. So, if all of this makes sense to you then you should proceed and enter the required data for the system you wish to monitor to make a new TSYS as you create your TGRP. If not, please refer to the TGRP section of the Detailed Menu Reference so that you will understand which TSYS parameters are required for the type of trunked radio system you wish to monitor.

**IMPORTANT:** The first time you make a TGRP for a particular trunked radio system, you must also create a TSYS that contains the system parameters associated with that trunked radio system. Once you create a TSYS object for the trunked radio system, you can use the TSYS object over and over again without having to re-enter all of the system data.

# Adding a New Trunk System

From the Program Menu, Select Add System, Select System type.

< Motorola > < EDACS > < LTR > <P25>

Press **SEL** will enter the -Add System- menu.

Scroll to Edit Sites, Press **SEL** to enter -Edit Sites- menu.

Scroll to 0001: New site, press **SEL** to enter -Edit Site- menu.

Edit Frequencies and Alpha Tag using text method described earlier.

Press **SEL** after making your edits, scroll to Save Changes, press **SEL** returns to -Edit Sites-.

From here you can select Add New, Delete Current, or Back to system. Selecting Back to system will take you to the -Add System- menu where you can Cancel Changes, Save Changes, Edit Sites, Add Talkgroup, and Alpha Tag.

When done, scroll to Save Changes, press **SEL** returns to the -Program Menu-. Press **MENU** returns you to the -Main Menu-.

Next you need to enter control channel frequencies for Motorola and P25 systems or all system frequencies for other system types. Select the 01: position and using the number keys, and ◀▶ enter the first frequency and press **SEL**. Continue entering frequencies until done. Press Menu and **SEL** to save.

If the system is narrow band FM, select NFM. Normally, no other input is needed. Scroll up proceed to Save Changes. Press Menu to return to the Add System menu.

# Adding the first Talk Group to a New Trunk System

## Under Main Menu, Program Menu, Edit System:

Scroll the display ◀▶ if necessary to select the system where you will add the new talkgroup. Press Select.

Scroll the display by pressing the down arrow until you get to Add Talkgroup and press Select.

## Your radio's display should appear as follows:

-Add TGRP-

▶Cancel Changes

Save Changes

TGID Wildcard

Radio ID

Alpha Tag

In the following step you will store a Wildcard talkgroup with the number 65535. If you would rather store a TGRP object for a specific talkgroup ID, just press the number keys to enter the talkgroup ID of the desired talkgroup, then press the **SEL** key to store the ID.

**HINT:** TGRP objects are also used to receive Private/Individual Calls on trunking systems that support these call types. Simply check the Radio ID check box. A Wildcard TGRP object with Radio ID box checked will monitor all Private/Individual Calls seen on the system, or you can specify a radio ID to watch for in the ID: field.

Scroll down to Save Changes and perform the save.

The Wildcard talkgroup allows you to hear everything on the system.

If you entered an actual talk group, be sure to name this TID by changing Wildcard to the talkgroup's actual name. You'll want to scroll down two more clicks to the Tag: field and enter an easy to remember name for your talkgroup that corresponds with its purpose on the trunked radio system. For this example, let's assume that this is a police dispatch talkgroup, and we would like to use the name "POLICE DISPATCH" for the tag. Scroll to the Tag: field and press the SEL key. Using the text entry methods that you have previously employed for naming your CONV and TSYS objects, name your new talkgroup "POLICE DISPATCH":

7 1 P

6 3 O

5 3 L

4 3 I

2 3 C

3 2 E

. <space>

3 1 D

4 3 I

7 4 S

7 1 P

2 1 A

8 1 T

2 3 C

4 2 H

Press **SEL** to store the name, then press **SEL** to store the TGRP as a new object. As with the other object types, there are many other parameters you can edit for the TGRP, but for now, that's all you have to do to start monitoring traffic on that TGRP! To add more TGRPs on the same system, follow the same steps above, this time specifying the TSYS that you just created. To create TGRPs on a different system, follow the steps above, specify a NEW system, and provide the correct parameters for that system, as shown above.

As a reminder, here are a few important points to remember about monitoring trunked radio systems, and about TGRP objects in particular:

With regard to trunked radio systems, it is important to note that a "system" cannot be scanned. If one wishes to monitor radio traffic on a trunked radio system, one must create a TGRP object. A TGRP object includes the parameters for a trunked radio system so that it will operate properly. Trunking system(TSYS) parameters are stored as a separate "configuration object", and can be used over and over again in other talkgroup objects on the same trunked radio system.

- **Wildcard Talkgroup:** will monitor all talkgroup call radio traffic on the desired trunked radio system
- **Talkgroup with TGID:** will only monitor talkgroup call radio traffic on the specified TGID (enter the desired talkgroup in the ID: field of the TGRP object to scan a specified ID)
- **Wildcard Private Call:** will monitor all private call radio traffic on the desired trunked radio system (in the TGID field, and set the Type field to Private)
- **Private Call with ID:** will only monitor private call radio traffic on the specified TGID (enter the desired Radio ID in the TGID field, and set the Type field to Private)

**NOTE:** For now, just let your new objects go to the default Scan List. Later in this section we will show you how you can group your objects into Scan Lists.

## Talkgroup Object (TGRP)

A Trunking Talkgroup Object (TGRP) is a record that stores the parameters for a trunked talkgroup on a trunked radio system. When you create a TGRP object, you are creating an object that will allow you to scan and monitor a talkgroup on a particular trunked radio system.

# Editing Objects Manually

From the main menu, select Browse Objects, browse to an object and press Menu.

**Note:** Not all options are available on all objects.

|                       |   |
|-----------------------|---|
| <b>Cancel Changes</b> | Cancels changes you have just made.   |
| <b>Save Changes</b>   | Saves changes you have just made.   |
| <b>Edit System</b>    | Edits system parameters.  |
| <b>Frequency</b>      | Edit object frequency.  |
| <b>Alpha Tag</b>      | The object name. Press ◀ or ▶ to move the cursor; press ▲ or ▼ to change the value.   |
| <b>Set Scanlists</b>  | Changes the objects Scanlists.  |
| <b>DG Mode</b>        | Toggles between analog, digital and auto.   |
| <b>RX Mode</b>        | Changes object's receive mode: FM, NFM (Narrow FM), Auto, AM  |
| <b>SQ Mode</b>        | Changes object's Squelch mode: None, CTCSS, DCS, NAC, SRCH (Search)   |
| <b>SQ Search</b>      | Turns Squelch Search on or off  |
| <b>Store SQ Code</b>  | Only appears when MENU is pressed while monitoring a conventional channel that is set for CTCSS or DCS search mode. Select <b>Store SQ code</b> to store the value of the found CTCSS or DCS code. Subsequent transmissions must have matching CTCSS or DCS squelch codes to be monitored by the WS1095/WS1098. |
| <b>SQ Exclude</b>     | Turns Squelch Exclude on or off. Allows certain CTCSS/DCS codes to be excluded.   |
| <b>Locked Out</b>     | Locked objects (indicated by an <b>L</b> ) are not scanned.   |
| <b>Skipped</b>        | Skipped objects are not scanned.  |
| <b>Priority</b>       | EZ Scan frequently checks priority channels for activity. Priority status is indicated by an upper case <b>P</b> .  |
| <b>Delay</b>          | The scanner waits for a reply for two seconds after a transmission ends before resuming a scan  |
| <b>Attenuate</b>      | Applies attenuation to the channel.   |
| <b>AGC</b>            | Reduces interference from strong local transmitters. (Only available for conventional frequencies.)   |

|                         |  |
|-------------------------|--|
| <b>Audio Boost</b>      | Increases audio level when channel becomes active.   |
| <b>Alarm</b>            | An alarm sounds when activity is found for a frequency or talkgroup. Press ◀ or ▶ to select an alarm sound.  |
| <b>Light</b>            | Press ◀ or ▶ to select the desired light options:<br><br><b>Leave</b> – use default backlight settings<br><br><b>On</b> – turn the backlight on<br><br><b>Flash</b> – flash according to the set flash pattern |
| <b>Flash Pattern</b>    | A light pattern used to identify the channel.  |
| <b>On Time/Off Time</b> | The backlight duration for each flash pattern step. (10 millisecond increments. 50 = 500 milliseconds = .5 seconds).   |
| <b>LED Enable</b>       | Turns on/off the Alert LED for this object.  |
| <b>LED Flash</b>        | Alert LED will flash when enabled.   |
| <b>Color Count</b>      | Select 1 to 4 colors to be displayed when Object is Active. Option 0= off  |
| <b>Record</b>           | Set Recording when Object is active.   |
| <b>Delete Object</b>    | Removes the channel from EZ Scan's working memory. The channel remains in the library data.  |

# Alert LED Settings

**Note:** The EZ Scan PC application allows you to group objects (such as all Keller Fire Department) and edit the color to red. Even add an alert tone to differentiate Keller Fire from Hurst Fire. The following instructions show you how to edit color of an individual object from the keypad.

The Alert LED has been enhanced. These enhancements provide powerful new capabilities for customizing the Alert LED, giving you even more flexibility to show unique colors and flash patterns when transmissions are received on important talkgroups and channels. The following program charts are examples of how the Alert LED can be configured to produce unique and noticeable effects and colors.

1. Press **MENU**.
2. Select Browse Objects.
3. Use the ◀ or ▶ to select a Scanlist.
4. Use the ▲ or ▼ to select an object within the selected Scanlist.
5. Press **MENU** to enter object options. (options are shown in the following examples) Scroll till "Flash Pattern" is shown and press the ▶.
6. A list of 8 characters are displayed (55555555). Adjust each one to obtain the flash pattern desired. Options are 0-9 and A-F. See Flash pattern chart for how each number/letter will control the Alert LED.
7. Once set press **SEL** to accept the flash rate. Press ◀ to import the items. (This may take several minutes.)

|    |                       |                                  |                                  |                                  |    |                                  |                                  |                                  |                                  |
|----|-----------------------|----------------------------------|----------------------------------|----------------------------------|----|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| 0: | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            | 8: | <input checked="" type="radio"/> | <input type="radio"/>            | <input type="radio"/>            | <input type="radio"/>            |
| 1: | <input type="radio"/> | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> | 9: | <input checked="" type="radio"/> | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> |
| 2: | <input type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> | <input type="radio"/>            | A: | <input checked="" type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> | <input type="radio"/>            |
| 3: | <input type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> | <input checked="" type="radio"/> | B: | <input checked="" type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| 4: | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            | <input type="radio"/>            | C: | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            | <input type="radio"/>            |
| 5: | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> | D: | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            | <input checked="" type="radio"/> |
| 6: | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            | E: | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/>            |
| 7: | <input type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | F: | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |

=on                      =off

**EXAMPLE:** Using the above chart with pattern 3B3B3B3B, the LED pattern for "3" is "off/off/on/on" and the LED pattern for "B" is "on/ off/on/on." With this selection the Alert LED will flash back and forth between "off/off/on/on" and "on/off/on/on." The flash pattern goes in order from left to right.

**NOTE:** Both the flash rate and color options are in hexadecimal format.

## On Solid - Single Color

These settings will illuminate the LED with a single color, solid, no flashing when the Object is receiving traffic.

|               |              |
|---------------|--------------|
| Flash Pattern | n/a          |
| On Time       | n/a          |
| Off Time      | n/a          |
| LED Enable    | Checked      |
| LED Flash     | Unchecked    |
| Color Count   | 1            |
| Color 1       | FF0000 (red) |
| Color 2       | n/a          |
| Color 3       | n/a          |
| Color 4       | n/a          |

## Slow Flash - Single Color

These settings will illuminate the LED with a single color, flashing on and off at the rate of one cycle per second.

|               |              |
|---------------|--------------|
| Flash Pattern | 55555555     |
| On Time       | 50           |
| Off Time      | 50           |
| LED Enable    | Checked      |
| LED Flash     | Checked      |
| Color Count   | 1            |
| Color 1       | FF0000 (red) |
| Color 2       | n/a          |
| Color 3       | n/a          |
| Color 4       | n/a          |

## Slow Flash - Two Color

The settings shown above will illuminate the LED with a two colors, flashing on and off at the rate of one cycle per second. The LED will be illuminated for 1/2 second and off for 1/2 second each period and will alternate colors each flash.

|               |               |
|---------------|---------------|
| Flash Pattern | 55555555      |
| On Time       | 50            |
| Off Time      | 50            |
| LED Enable    | Checked       |
| LED Flash     | Checked       |
| Color Count   | 2             |
| Color 1       | FF0000 (red)  |
| Color 2       | 0000FF (blue) |
| Color 3       | n/a           |
| Color 4       | n/a           |

## Highway Department 1 - Strobe Effect

These settings produce a rapid yellow pulsing strobe effect.

|               |                 |
|---------------|-----------------|
| Flash Pattern | A8A8A8A8        |
| On Time       | 5               |
| Off Time      | 9               |
| LED Enable    | Checked         |
| LED Flash     | Checked         |
| Color Count   | 1               |
| Color 1       | FFFF00 (yellow) |
| Color 2       | n/a             |
| Color 3       | n/a             |
| Color 4       | n/a             |

## Highway Department 2 - Strobe Effect

These settings produce a rapid yellow and white strobe effect.

|               |                 |
|---------------|-----------------|
| Flash Pattern | A8A8A8A8        |
| On Time       | 5               |
| Off Time      | 9               |
| LED Enable    | Checked         |
| LED Flash     | Checked         |
| Color Count   | 2               |
| Color 1       | FFFF00 (yellow) |
| Color 2       | FFFFFF (white)  |
| Color 3       | n/a             |
| Color 4       | n/a             |

## Police Department 1 - Strobe Effect

These settings produce a rapid blue pulsing strobe effect.

|               |               |
|---------------|---------------|
| Flash Pattern | A8A8A8A8      |
| On Time       | 5             |
| Off Time      | 9             |
| LED Enable    | Checked       |
| LED Flash     | Checked       |
| Color Count   | 1             |
| Color 1       | 0000FF (blue) |
| Color 2       | n/a           |
| Color 3       | n/a           |
| Color 4       | n/a           |

## Police Department 2 - Strobe Effect

The settings produce a rapid blue continuous strobe effect.

|               |               |
|---------------|---------------|
| Flash Pattern | AAAAAAAAA     |
| On Time       | 5             |
| Off Time      | 9             |
| LED Enable    | Checked       |
| LED Flash     | Checked       |
| Color Count   | 1             |
| Color 1       | 0000FF (blue) |
| Color 2       | n/a           |
| Color 3       | n/a           |
| Color 4       | n/a           |

## Police Department 3 - Strobe Effect

These settings produce an alternating blue/red strobe effect.

|               |               |
|---------------|---------------|
| Flash Pattern | AAAAAAAAA     |
| On Time       | 5             |
| Off Time      | 9             |
| LED Enable    | Checked       |
| LED Flash     | Checked       |
| Color Count   | 2             |
| Color 1       | 0000FF (blue) |
| Color 2       | FF0000 (red)  |
| Color 3       | n/a           |
| Color 4       | n/a           |

## Fire/EMS 1 - Strobe Effect

The settings produce an intense red/white strobe effect.

|               |                |
|---------------|----------------|
| Flash Pattern | AFAFAFAF       |
| On Time       | 5              |
| Off Time      | 1              |
| LED Enable    | Checked        |
| LED Flash     | Checked        |
| Color Count   | 2              |
| Color 1       | FF0000 (red)   |
| Color 2       | FFFFFF (white) |
| Color 3       | n/a            |
| Color 4       | n/a            |

## Fire/EMS 2 - Strobe Effect

These settings produce a rapid red/white strobe effect.

|               |               |
|---------------|---------------|
| Flash Pattern | AAAAAAAAA     |
| On Time       | 5             |
| Off Time      | 9             |
| LED Enable    | Checked       |
| LED Flash     | Checked       |
| Color Count   | 2             |
| Color 1       | 0000FF (blue) |
| Color 2       | FF0000 (red)  |
| Color 3       | n/a           |
| Color 4       | n/a           |

## Christmas Tree - Flasher Effect

Just for fun.

|               |                |
|---------------|----------------|
| Flash Pattern | FFFFFFFF       |
| On Time       | 50             |
| Off Time      | 1              |
| LED Enable    | Checked        |
| LED Flash     | Checked        |
| Color Count   | 4              |
| Color 1       | FF0000 (red)   |
| Color 2       | FFFFFF (white) |
| Color 3       | 00FF00 (green) |
| Color 4       | FFFFFF (white) |

# Recording and Playback

Your scanner features a powerful audio recording system that captures transmissions that occur on selected Objects to the SD card using the high quality, industry standard. AU audio file format.

For example, a 2GB SD card with a very large scanning configuration (e.g., 500 MB) still leaves room for over 50 hours of recording time and thousands of recorded transmissions! Here are just a few of the things you can do with the audio recording system:

- Record all transmissions that occur on talkgroups or channels that are of interest to you for later review.
- Perform attended or unattended searches for new frequencies, automatically storing audio with frequency information for all transmissions found while searching.
- Record all transmissions that occur on ALL talkgroups or channels, providing an instant recall function to replay a prior transmission that was missed or unintelligible.

Audio recording is not enabled by default. To enable audio recording, make sure that the Enable Record option in the Global Settings menu is checked, and set the Record flag in any Objects that you wish to record. You may wish to record audio for all of your programmed Objects, which provides the ability to instantly replay any transmission that the radio receives in cases where the traffic may be difficult to copy.

When recording is enabled radio wide and for selected Objects, you will see the ● icon flash in the display when the audio recorder is actively recording audio information.

When the SD card is almost full, the F icon will appear in the display to indicate that recording is suspended. Delete or archive old audio files to make room for new recordings. To playback recorded audio files:

1. From the Main Menu, select Playback to enter the Playback System.
2. The Playback System will place you at the last audio file that was recorded by the radio. Press the ►/II/SEL key to play the file, or use the ▲ and ▼ keys to scroll to another file for playback.

3. While playing a file, the ▲ and ▼ keys set the playback volume, and the ◀ or ▶ keys move backward and forward in the file being played in five second increments. The SKIP key ends playback of the current file.

4. After scrolling to a file, you can press the MENU key for a list of playback options.

Main Menu jumps to the Main Menu.

- Back jumps back to the list of recorded files.
- Play From Here plays the current recording and all recordings afterwards.
- Delete All deletes all recorded audio files.
- Delete Earlier deletes recorded audio files prior to the selected audio file.
- Delete Later deletes the selected audio file and all recorded audio files after the selected file.

The EZ Scan Software includes advanced audio file playback and management features in addition to the audio playback and management features in the radio.

## Using IF Output

Your scanner can provide its IF/discriminator output signal to the headphone jack. The IF/discriminator output is unscquelched and unfiltered, making it ideal for third party signal analysis and decoding software and hardware.

**To activate IF Output mode:**

1. Press **MENU**.
2. Scroll to the Program Menu, Press **SEL**, Global Settings, Press **SEL** to continue.
3. Scroll past the Expert section to the IF Out setting.
4. Press the ▶ to scroll through the available options:
  - Off = disables the IF output function.
  - HP = routes the IF/discriminator to the headphone jack.

## Internal Clock/Calendar

Your scanner includes a real time clock/calendar that is used to correctly date and time stamp recorded audio files. The first time you power on your scanner, you will be prompted to set the time and date.

### Time Display

The scanner can display a clock when the scanner is off; by default this feature is disabled.

To enable or disable the time display:

1. From the Main Menu, select Settings to enter the Setting.
2. Scroll to Clock Display then press the ►/II/SEL key to turn on or off. (Check mark will be displayed, indicating the clock will be on.
3. Press the Menu key and then the ►/II/SEL key to confirm your choice.

**NOTE:** If you mount the scanner in your vehicle and time display setting is enabled, the scanner will draw power from the vehicle's battery even when turned off. We recommend that you disable the time display function if you mount the scanner on your vehicle.

If the internal clock battery is allowed to fully discharge, the date and time will need to be set again. If this occurs, recharge the internal battery using one of the following methods.

- Plug in the AC power adapter, then power on the scanner for several hours.
- Or connect the scanner's USB jack to your PC's USB port; leave the scanner power off. Charging Backup Battery appears on the display. After several hours, disconnect both USB connectors.

**NOTE:** The scanner does not function on USB bus power only.

## Monitoring and Scanning

**When programmed, your scanner provides two basic functions for scanning radio transmissions:**

- Monitoring – Listening to a single object.
- Scanning – Checking multiple saved objects, stopping when a transmission is detected.

To scan more quickly, you can skip or lock out frequencies that you do not wish to scan. A skipped frequency is ignored during the current scan; a locked out frequency is ignored for all scans unless it is unlocked.

### To monitor a frequency or talkgroup:

1. From the main menu, select Browse Objects, then press ►.
2. Use the direction keys to browse Scanlists and objects.
3. Press ►/II/SEL to monitor the displayed frequency.
4. Press ◀ or ▶ to select another object or press ►/II/SEL to begin scanning.

### To scan your active Scanlists:

1. Press Menu.
2. Select Scan from the main menu and press ► or ►/II/ SEL.
3. To pause the scan, press ►/II/SEL when scanner stops on a transmission. To resume scanning, press ►/II/SEL again.

### To enable or disable Scanlists: (WS1095)

1. Select Scanlists from the main menu, and then press ►.
2. Press SEL to enable a Scanlist. A checkmark (✓) indicates an active Scanlist. A square (□) indicates a disabled Scanlist.
3. Press ◀ or MENU to return to Main Menu.

### To enable or disable Scanlists: (WS1098)

While scanning, pressing 1 thru 200 will toggle the selected scanlist on or off. Each button must be pressed within 2 second of the last. If more than 1 scanlist will be toggled on or off, press the decimal once as a separator. Pressing the decimal twice will end the sequence.

Example: If you wish to toggle scanlist 9 you press 9 If you wish to toggle scanlist 9, 11, and 22 simply press the following 9 . 11 . 22 or 9 . 11 . 22 . or 9 . 11 . 22..

### To lock out objects:

1. From main menu, select Browse Objects, then press ►.
2. Use the ▲▼ keys to browse objects then press MENU.
3. Select Locked Out and press ►. A checkmark (✓) indicates Lockout is selected. A square (□) indicates Lockout is disabled. An uppercase L in the display indicates a locked out frequency.

### To skip transmissions while scanning:

1. Wait for scanner to stop on the transmission and press **SKIP**. An uppercase S in the display indicates a skipped object.
2. To skip a specific object, you can browse to the object and press **SKIP**.
3. To restore a skipped object, browse to it and press **SKIP**.
4. To restore all skipped objects, in the main menu, select Restore Skipped and press **▶**.

**NOTE:** If the specific object is locked out vs. skipped the SKIP button may have been programmed as Lockout function.

**TIP:** Consider how you plan to organize your objects for scanning. You can organize your scan lists geographically, assigning objects for your location in one list and objects for other locations in different lists. You can organize your scan lists by trunking system, assigning TGRP objects associated with specific trunked radio systems to separate lists.

### To rename a Scanlist:

1. Select Scanlist from the main menu, and then press **▶**.
2. Select a Scanlist and press **▶**. The Scanlist name appears.
3. Press **◀** or **▶** to move the cursor; press **▲** or **▼** to change the character. Press **SKIP** to delete a character.

### To set priority objects. Priority is used only when you want regular scanner operation interrupted to hear something on your priority object(s):

1. Browse to the object and press Menu.
2. Select Priority and press **▶**. A checkmark (✓) indicates a Priority is selected. A square (□) indicates Priority is disabled.

**NOTE:** To set priority, Priority Mode must be enabled in the Configuration menu. Setting any object as a priority can cause normal scanner interruption.

## Scanlist and Scan Sets

Scan Sets are an exciting new feature with the WS1095 / WS1098. There are 20 Scan Sets that work in conjunction with Scanlists to provide additional scan object selection capability and flexibility. Each Scan Set contains a list of all 200 normal Scanlists plus the special Skywarn® Scanlist.

With Scan Sets you can quickly select large groups of Scanlists to enable or disable, just by enabling or disabling the Scan Sets that contain the desired groups of Scanlists, instead of individually editing the list of enabled Scanlists every time you want to change the group of Scanlists you wish to monitor.

### **For example:**

On Scanlists 01 through 30 you decide to put all of City 1. On Scanlists 31 through 50 you decided to put all of City 2, on Scanlists 51 through 62 you decided to put all of City 3. When you move from city to city, it would take some time to individually toggle off the unwanted scanlists and toggle on the new ones. This is where Scan sets come in.

**NOTE:** When you start a scan, the first thing the scanner does is check to see what Scan set(s) is (are) enabled. It finds Scan set 01 on by default. Next it checks to see what Scanlists are permitted in Scan set 01 and it finds that every scanlist is checked (all are allowed). This means the scanner will use the checked Scanlist boxes to control what Scanlists are scanned. If you have objects stored and the scanner reports, "Nothing to Scan!" Check to see if you accidentally unchecked the box for Scan set 01.

Rename Scan set 01 to City 1 name and uncheck all boxes 31 and up. Leave Skywarn® checked so you can enable Skywarn® if you are in City 1. Rename Scan set 02 to City 2 name and check scanlist boxes 31 through 50 and Skywarn®, all others should be off. And finally, rename Scan set 03 to City 3 name and check boxes for Scanlists 51 through 62 and Skywarn®.

Now when changing from city to city, simply uncheck the Scanset box for the city you are leaving and check the box for the one you are entering.

## **Searching**

**You can locate active frequencies quickly and easily using one of the Scanner's three convenient frequency search modes:**

- **Spectrum Sweeper** – sweeps rapidly through frequency ranges in 1MHz blocks. Unlike the frequency counter method used in other scanners, Spectrum Sweeper is far more sensitive, arguably just as fast and the only technology that lets you lock out and keep searching in the same band.
- **Service Search** – searches through frequencies used by the following radio services: Public Safety, Aircraft, Railroad, Amateur, CB, Marine, and FRS/ GMRS/MURS. This is a good way to find activity on local frequencies.
- **Limit Search** – searches within a range of frequencies that you define.

### To use Spectrum Sweeper:

1. In the main menu, select Search, and press ► to enter the search menu.
2. Select Spectrum Sweeper and press ►.
3. Select All Bands or Public Safety and press right (►) to start the search. Spectrum Sweeper sweeps through frequency ranges in 1 MHz blocks.
4. Press **MENU** to stop search which enters Sweeper menu where you can select fewer bands to search.

### To perform a Service Search:

1. In the main menu, select Search, and press ► to enter to the search menu.
2. Select Service Search and press ►.
3. Scroll through the available services, select a service, and press ► to start the search.
4. Press **MENU** to stop search which enters service menu.

### To perform a Limit Search:

1. In the main menu, select Search, and press ► to enter to the search menu
2. Select **Limit Search**, and press ►. The search begins immediately.
3. To change the search range, press **MENU**.
4. Scroll to Lo and press ►.
5. Press ◀ or ▶ to move the cursor; press ▲ or ▼ to change the value.
6. Press **SEL** to save the new value and return to the search menu.
7. Scroll to **Hi** and press ►.
8. Press ◀ or ▶ to move the cursor; press ▲ or ▼ to change the value.
9. Press **SEL** to save the new value and return to the search menu.
10. Press ◀ to continue the search.
11. Press **MENU** to stop search when enters Limit Menu

### To save found frequencies:

1. Press **MENU**.
2. Then select Store Channel and press **SEL**. EZ Scan adds the frequency to the default Scanlist and names it based on the search type.

# Search Settings

To change search settings, press MENU while the search is active.

## Spectrum Sweeper Settings

- Atten – Attenuation. On or Off.
- Zeromatic – On or off.
- Delay –How long scanner waits after a transmission before resuming.
- Special Mode – Skips 1MHz block where you have skipped five or more frequencies. Special Mode is useful when you are close to many high-power transmitters that are close together in frequency.
- Frequency Ranges – Defines a frequency range to focus a search.

## Service Search Settings

- Atten – Attenuation. On or Off.
- Zeromatic – On or off.
- Delay –How long scanner waits after a transmission before resuming.
- Frequency Ranges – Defines a frequency range to focus a search.
- Rx Mode – Set the RX modulation mode to automatic, or forces AM mode or FM mode. RX Mode functions in Aircraft and Amateur bands, Press ◀ or ▶ to change.

## Limit Search Settings

- Atten – Attenuation. On or Off.
- Zeromatic – On or off.
- Delay –How long scanner waits after a transmission before resuming.
- Lo – Lowest frequency in the search range.
- Hi – Highest frequency in the search range.

## Saving Found CTCSS, DCS or NAC CODES

When importing objects from the Library, squelch codes are automatically imported. If this information is missing, your scanner can quickly identify these codes during a search, if present. When a channel includes a CTCSS, DCS or NAC code, the code appears on the bottom line of the display, followed by an "⚡", which indicates a valid CTCSS, DCS or NAC code:

**CTCSS 127.3 ⚡**

### To save the found code with the channel:

1. When a CTCSS or DCS code is found by the search feature, press **MENU**. Store SQ code appears.
2. Press **SEL**.

After the code is saved, the scanner will only stop on transmissions that have a matching CTCSS, DCS or NAC squelch code present.

**NOTE:** In the Global Settings menu, Simple Display must be unchecked to display and save found CTCSS, DCS or NAC codes.

# Weather Monitoring

A weather alert tone includes a digitally-encoded SAME (Specific Area Message Encoding) signal, FIPS (Federal Information Processing Standard) code, and an event code.

Before you can use SAME Stand by Mode, you must program at least one FIPS code. Unless you are near a county boarder, enter only the FIPS code for your county. This prevents alerting when events happen in nearby counties.

To receive severe weather broadcasts while scanning other channels, set your local NOAA channel as the Weather Priority channel, but be aware that normal scanner audio will be regularly interrupted when the scanner jumps away to check for a weather alert.

## To program FIPS Codes:

1. Look up your local FIPS code(s) (located at: [www.NWS.NOAA.gov/NWR/indexnw.htm](http://www.NWS.NOAA.gov/NWR/indexnw.htm)).
2. Press **Ⓜ** to activate Weather Mode, then press **MENU**.
3. Scroll to **SAME1** Tag and press **▶** to name the channel. Press **◀** or **▶** to move the cursor; press **▲** or **▼** to change the character.
4. Scroll down to **SAME 1 FIPS** and press **▶** to enter a FIPS code. Press **◀** or **▶** to move the cursor; press **▲** or **▼** to change the character.
5. Scroll down to **SAME1 Enable** and press **SEL** or **▶**.
6. To program more **FIPS** codes (up to 10), repeat steps 3-5.
7. When finished, select Save Changes and press **SEL** or **▶**.

**NOTE:** Programming only one FIPS code will result in alerts intended only for your county. For fringe areas, it may be beneficial to program a second FIPS code for nearby counties.

## Entering SAME Location and Event Codes

The following steps are used to create a SAME entry that provides all weather alerts for a given location.

1. Press the WX key twice to enter Weather mode.
2. Use the ▲ or ▼ keys on the 4-way push button pad to scroll to the desired SAME code entry.
3. Press the **SEL** key to edit the selected SAME entry.
4. With the Entry field selected, press ► on the 4-way push button pad to turn the entry on.
5. Scroll to the Code: field and press ► on the 4-way push button pad to enter a SAME location code. Use the keypad to enter a SAME code.
6. Scroll to the Event field. Note the current default of \*\*\*, which will allow all messages for the specified SAME location code. We recommend that you leave the event code with "\*\*\*\*" to receive all alerts.
7. Scroll to the Tag: field. We suggest that you enter a tag name here that corresponds with the SAME location code that you have entered. Press ► on the 4-way push button pad to edit the tag name. Use the ◀▶▲▼ keys on the 4-way push button pad or the standard text entry method to enter your tag. Using our Dallas County example, you would enter the following:

31 D

21 A

53 L

53 L

21 A

74 S

.<space>

23 C

63 O

82 U

62 N

81 T

93 Y

8. Scroll to the Alarm: field. Note that you can specify different alarm sounds for this SAME entry. We recommend that you use the default setting here for general purpose weather alerting.

9. Scroll to the Lockout: field. Note that Lockout is currently set to off. Lockout is a special purpose parameter that can be used to lock out individual event or area codes. We recommend that you leave Lockout set to off for general purpose weather alerting.
10. When you have finished editing your SAME entry, press the **SEL** key to store the data, then press the **SEL** key to save all SAME changes and return to the Weather mode.

## Activating SAME Stand by Mode

After you have entered your desired SAME codes, you can activate the SAME Standby Mode to begin standby operation. The radio will remain silent until a SAME transmission is received with a code that matches one that you have stored. When a matching SAME message is received, your radio will sound a siren alarm (adjust volume in Settings), then will play the audio message that follows the Warning Alert Tone (WAT).

To activate SAME standby mode, press the WX key, use the ▲ or ▼ keys to find the best weather radio transmitter for your location, then press the SKIP key. This will change to STBY to indicate that SAME Standby Mode is active, and the scanner will alert when a matching SAME message is received.

Press the **SEL** key again to exit SAME Standby Mode, or press **MENU**.

When your local NWS office activates a SAME warning that matches a FIPS code stored in your scanner, you will first hear a siren alarm and see the LED flash to alert you to the incoming alarm. The LED flashes RED for warnings, YELLOW for watches, and BLUE for tests and administrative messages.

The scanner sounds the siren until the NWS transmission of the 1050 Hz Warning Alert Tone (WAT) begins. Once the WAT begins, the scanner's speaker will unmute, and you will hear the WAT play as an alert that the voice portion of the SAME warning is about to begin. You will then hear the voice portion of the SAME warning.

Your scanner will resume SAME Standby operation 90 seconds after the SAME warning starts. You may reset stand by mode by pressing the STBY soft key twice at any time.

### To activate SAME Stand by Mode:

1. Press  and then press ◀ or ▶ to select a NOAA channel.
2. Press **SKIP** to enter Stand by Mode. The speaker silences and **SKIP = Normal** appears at the bottom of the screen.
3. To return to Normal Weather Mode, press SKIP again.

## To activate Weather Priority:

1. Press to begin scanning for weather frequencies. When scanner stops on the strongest NOAA channel, press **MENU**.
2. Select Priority and press ◀ or ▶ to select the channel. Be aware that normal scanner audio will be regularly interrupted when the scanner jumps away to check for a weather alert.
3. Scroll to Save Changes and press ▶/II/SEL or ▶ to save.

## Skywarn®

During severe weather Skywarn® repeaters relay severe weather reports from Amateur Radio operators in the field to local National Weather Service offices. When there is no severe weather these repeaters are used for routine communications by licensed Amateur Radio operators. Monitoring Skywarn®, you will hear actual reports as they are called in. You will hear locations near you and you will hear those reports minutes before they are relayed on NWS Weather broadcasts and much sooner than on radio or TV.

## To import Skywarn® Frequencies:

1. Browse for Skywarn® frequencies in the EZ Scan library and import them to the Skywarn® Scanlist. If not found in the library, check with a local Amateur Radio club. Find a local one at [www.arrl.org](http://www.arrl.org).
2. Enable the Skywarn® Scanlist.

## To activate Skywarn®:

1. Press **Ⓜ** once to enter Weather Mode.
2. Press **Ⓜ** again to activate Skywarn®.

**NOTE:** Skywarn® temporarily disables all other Scanlists. Remember, local EOC offices (county sheriff or local police) are an important part of Skywarn®. Feel free to add EOC talkgroups to your Skywarn® scanlist.

## Using V-Scanner Storage

V-Scanner II Storage System -Scanner II (VS-II) system provides you with a way to store multiple configurations on your scanner. VS-II configurations are created, managed and copied to the SD Card using the EZ Scan software.

You can load stored VS-II configurations by selecting the V-Scanner option from the Main Menu, then scrolling to the desired VS-II configuration using the ◀ or ▶ keys. Press the **SEL** key to activate the selected VS-II configuration. Any changes that you have made to the current VS-II or default configuration will be automatically saved to the SD Card before the selected VS-II configuration is loaded.

All V-Scanner folder creation and management is performed using the EZ Scan software. Data in your VS-II folders is updated automatically in the field as you use them. Unlike previous versions of the V-Scanner feature, it is not necessary to "save" and "load" the VS-II folders you are working with - just select the desired VS-II folder and the radio handles the rest automatically.

**NOTE:** It is not possible to create or delete VS-II folders while in the field. All VS-II folder management is accomplished using the EZ Scan software.

## Configuration Settings

To access configuration settings, select Program Menu then Global Settings from the menu, and press ▶.

- Cancel Changes – Cancels changes you have just made.
- Save Changes – Saves changes you have just made.
- Default Vals – Restores default settings.
- Simple Display – Limits displayed information.
- Default SL – Sets the default Scanlist.
- Priority Mode – Enables Priority mode.
- Priority Time – Time between priority scans.
- Enable Record – Turns on the record feature.
- Search Record – when active unit records transmissions found while searching.
- G Atten Mode – Enables Global Attenuation.
- G Atten On – Activates Global Attenuation.

- Search Dg AGC – Applies Digital AGC to found digital transmissions.
- G AGC Mode – Enables Global AGC.
- G AGC On – Activates Global AGC.
- Scan Sets Opt - Turns on Scan Set Feature.
- Sounds – Sets EZ Scan beeps and alert sounds.
- Alerts –Controls audio alerts.
- Key Beeps – Enables or disables key tones.
- Beep Volume – Sets key tone volume.
- Alert Volume –Object volume.
- Contrast – Sets the LCD contrast.
- Lite Mode - Sets the backlight mode to On, Normal, Key, Ignore or Stealth.
- Lite Area – adjust backlight and keypad light settings.
- Lite Time – Backlight duration.
- Lite Level –Controls backlight brightness.
- Knob Dflt - Selects SQ or VOL.
- Knob T/out - Selects time from levels 1-10 sec.
- Welcome Text 1-5 – Sets the text displayed on five lines of the display when the scanner is first turned on.

### ▼▼▼ Expert ▼▼▼

- Skip - Programmed to “lockout” will permanently locks out an object when the SKIP button is pressed.
- Blink Time 1-2 – Controls the amount of time each item is displayed.
- Show Radio ID – Displays the Radio ID for trunked systems, if available. Tag Only.
- Use RID Alert –Controls alert for Radio ID transmissions.
- Show VC/CC – Displays voice and control channel. Simple Display must be unchecked. Show Radio ID will override if available.
- Show TGID – Displays talkgroup ID. Simple Display must be unchecked.
- Show Site Name – Displays trunking site name, only if two or more trunking system sites are programmed. Simple Display must be unchecked.
- CONV TGID – Displays the talkgroup ID for P25 conventional talkgroup calls. Simple Display must be unchecked.

- CONV Radio ID – Displays the Radio ID for P25 conventional calls. Simple Display must be unchecked.
- PC/IF CCDump – Streams ASCII Control Channel Dump data over the USB interface for trunking control channels.

**To file – Stores ASCII Control Channel Dump data to the SD card.**

Limit 100

Trim Logs

- TG Disp – Display format for talkgroup IDs.
- M36 Stat Bits – Uses status bits to track Motorola 3600 baud trunking talkgroup calls.
- M36 ENC
- EDACS Dig
- BandPlan – Selects USA or Canada.
- FlexStep - Permits using Split channel frequency.
- EncMode – For encrypted voice calls: Noise, Silent, or Tone.
- EncLevel – Sets the encrypted call tone level.
- IF Out –Routes the IF Discriminator signal to the headphone jack.
- DSP Level Adapt –Controls how fast the DSP adjusts to varying P25 levels (default: 64). Higher values = faster rates.
- ADC Gain – Controls input signal to CODEC (default: +0dB).
- DAC Gain – Sets output signal from CODEC, varying the audio level of decoded digital signals (default: +0dB).
- Location Select
- Clock Display
- Firmware Ver.

## Using EZ Scan Software to Update the Scanner

1. Turn off the Scanner.
2. Connect the scanner to your computer using the USB cable supplied. The computer should recognize the scanner's SD card as a new drive. If an auto run screen appears, close it.
3. Select **Check for CPU Firmware Update** in the update menu.
4. Click **Check for Updates** on the update screen.
5. If there are available updates, click Update **My Scanner**.
6. Please be patient, this can take several minutes. When complete, click **Done**.

## DSP Firmware Updates

1. Turn off the Scanner.
2. Connect the scanner to your computer using the USB cable supplied. The computer should recognize the scanner's SD card as a new drive. If an auto run screen appears, close it.
3. Select **Check for DSP Firmware Update** in the update menu.
4. Click **Check for Updates**.
5. If there are available updates, click **Update My Scanner**.
6. Please be patient, this can take several minutes. When complete, click **Done**.

## Updating the Library (PC)

**To update the PC library:**

1. On the Library Import Tab, click the Update Channels button. A second Import screen appears.
2. Click the Update Channels button. The library will be updated to the latest version.

**NOTE:** The procedure to update the RadioReference library requires an internet connection.

## Maintenance

Keep the scanner dry; if it gets wet, wipe it dry immediately. Use and store the scanner only in normal temperature environments. Handle the scanner carefully; do not drop it. Keep the scanner away from dust and dirt, and wipe it with a damp cloth occasionally to keep it looking new.

Modifying or tampering with the scanner's internal components can cause a malfunction and might invalidate its warranty and void your FCC authorization to operate it.

## Birdie Frequencies

Birdies are operating frequencies, which all scanners have, that are created inside the scanner's receiver and can cause interference. If the interference is not severe, you adjusting the squelch might omit the birdie, but if you program one of these frequencies after a search, you will hear only noise on that frequency. If you suspect that a frequency you have programmed is being affected by a birdie, try removing the antenna.

Removing the antenna will help determine if the interfering signal is a birdie signal being generated inside of the scanner, or the result of an external interference source. If the noise on a frequency is not affected when the antenna is removed, it is almost certainly the result of a birdie. If the noise disappears when the antenna is removed, the noise is most likely coming from an external source. Moving the scanner may reduce or solve the issue.

# Troubleshooting/Error Messages

For detailed troubleshooting/error messages, please visit the FAQ section of our website at [www.whistlergroup.com](http://www.whistlergroup.com) or call toll free 866-923-8719.

Should you experience difficulty, please refer to the following troubleshooting guide for assistance.

## Poor or no reception

- Weak signals from distant stations. Reposition for best reception. 2-Way radio reception is line-of-sight. Consider an outdoor antenna; the first 30 feet of elevation makes the most difference.
- Attenuator in use on weak signals. Check performance with and without attenuator activated, use setting with best reception.
- Strong signal overload from nearby transmitter. Check performance with and without attenuator activated, use setting with best reception.
- Loose or defective antenna. Inspect antenna and connectors and correct any problems found.
- Incorrect modulation mode selected. Ensure that proper modulation mode is selected for the type of system being monitored. If necessary, use the PC Application to change modulation mode.

## "Scanning not available" shown in display

- If using the mobile wiring harness, check battery voltage. If the voltage is too low all functions that write data to the SD card (including scanning) are disabled to prevent data corruption.

## The scanner is on but does not scan

- The squelch may not be adjusted correctly. Turn the squelch control clockwise.

## The scanner does not recognize the SD Card

- The SD Card is not properly formatted. Use the PC Application to reformat the card. If using Windows to format the card, the card format must be FAT or FAT32 with 32kB clusters. Check all three boxes.
- The SD Card may not be inserted fully. Press the SD Card into the slot until a click is heard and the card is fully inserted in the slot.
- The SD Card may be defective. Replace with a new SD Card.

## **“Init SD Card” appears when the scanner is turned on**

- The SD Card is not properly formatted. Use the PC Application to reformat the card.
- The SD Card may not be inserted fully. Press the SD Card into the slot until a click is heard and the card is fully inserted in the slot.

## **The scanner does not function**

- Ensure that the scanner is receiving power from an appropriate power source. Remove power, hold power button in for 1 minute, then release and reconnect to an appropriate power source.

## **SD Card error messages**

The scanners SD Card must be formatted correctly for proper operation. If the SD Card is corrupted, defective, improperly formatted or missing or if essential files or directories are not present on the card, the scanner displays an error message. If you experience an error message while using your scanner in the field, take a moment to ensure that the SD card is fully inserted in the slot. If this does not correct the problem, refer to the following table for the meanings of the various error codes and steps you can take to correct the problem:

| <b>Code</b> | <b>Meaning</b>                         | <b>Corrective Action</b>  |
|-------------|--|---|
| 01-00       | General heap error                     | Contact Support and provide error code information  |
| 01-01       | Unable to allocate from heap           | Contact Support and provide error code information  |
| 02-00       | Unknown object type in data            | Use PC Application to delete any corrupted objects or create a new configuration  |
| 02-01       | Unknown TSYS type in data              | Use PC Application to delete any corrupted TSYS objects or create a new configuration   |
| 03-00       | No SD card inserted                    | Ensure that a properly formatted SD card is fully inserted and locked in the SD card slot.  |
| 03-01       | General error initializing file system | Reinsert the SD card to ensure it is fully inserted in locked in the SD card slot. If necessary, reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists. |

|       |                                  |   |
|-------|----------------------------------|---|
| 03-02 | Cluster size bad                 | Reinsert the SD card to ensure it is fully inserted in locked in the SD card slot. If necessary, reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists. |
| 03-03 | Error reading SD card            | Reinsert the SD card to ensure it is fully inserted in locked in the SD slot. If necessary, reformat the SD card using the PC Application "Prepare SD card for use" option. Replace the SD card if the problem persists.      |
| 03-04 | Error writing SD card            | Reinsert the SD card to ensure it is fully inserted in locked in the SD slot. If necessary, reformat the SD card using the PC Application "Prepare SD card for use" option. Replace the SD card if the problem persists.      |
| 03-05 | SD card is full                  | Reduce size of configuration, remove unnecessary audio recordings or switch to a SD card with more capacity.  |
| 03-06 | SD card write protected          | Reinsert the SD card to ensure it is fully inserted in locked in the SD slot. If necessary, reformat the SD card using the PC Application "Prepare SD card for use" option. Replace the SD card if the problem persists.      |
| 03-07 | EMass storage is write protected | Under normal conditions this error should not appear. Mass storage device mode is disabled when the scanner is connected to a computer and scanning.  |
| 03-08 | Unknown SD card read/write error | Reinsert the SD card to ensure it is fully inserted in locked in the SD card slot. If necessary, reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists. |
| 04-00 | Initialization error             | Contact Support and provide error code information  |
| 04-01 | Initialization error             | Contact Support and provide error code information  |
| 04-02 | Firmware load error              | Contact Support and provide error code information  |
| 05-00 | Unable to load CONFIG_BIN        | Reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists.  |
| 05-01 | CONFIG_BIN file error            | Reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists.  |
| 05-02 | CONFIG_BIN file error            | Reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists.  |
| 05-03 | CONFIG_BIN file error            | Reformat the SD card using the PC Application "Prepare SD Card for use" option. Replace the SD card if the problem persists.  |

## Library Copyright Notice

The data contained in EZ Scan's library is provided by special arrangement with Radio Reference and is Copyright ©2014 RadioReference.com, LLC who retains sole ownership of the database. We ask that you respect this copyright by adhering to the following guidelines:

The library data is intended for your personal use only in conjunction with programming and using your EZ Scan. As such, RadioReference.com LLC grants the customer a non-exclusive single license to only be used with the EZ Scan radio and its associated PC software. The library shall not be copied or transferred to any third party in any electronic or physical form or posted on any website.

To decompile the Radio Reference database or convert it for use with another scanning receiver is expressly prohibited.

The Radio Reference database is developed and maintained by unpaid volunteers who are dedicated scanning hobbyists. The Library data is subject to errors in the user-submitted data reported to Radio Reference, and also to the system configuration changes that a radio system operator may make from time to time. Field-testing the library data for accuracy is not feasible.

For detailed radio system information worldwide, be sure to visit [www.radioreference.com](http://www.radioreference.com) frequently. We encourage you to get involved with Radio Reference, and submit your own new or updated data to the database, which will result in future updated editions of the library.

Radio Reference is not responsible for errors, omissions or outdated library data.

# Specifications

|   |   |
|---|---|
| <b>Receiving modes</b> .....                | AM, FM, FM-MOT (Motorola), LTR (EF Johnson), CTCSS, DCS, NAC on P25, EDACS wide/narrow (GE/Ericsson/HARRIS), P25-Phase I, X2-TDMA, P25-Phase II |
| <b>Receiving system</b> .....               | Triple conversion PLL super heterodyne  |
| <b>WX frequencies</b> .....                 | 162.400, 162.425, 162.450, 162.475, 162.500, 162.525, 162.550 MHz   |
| <b>Display</b> .....                        | Full dot matrix bitmap LCD (132x65 dots)  |
| <b>Sensitivity</b> .....                    | (FM 12 dB SINAD unless otherwise noted)   |
| VHF Low.....                                | 0.2 $\mu$ V   |
| VHF Aircraft (AM).....                      | 0.4 $\mu$ V   |
| VHF High 137-174 MHz.....                   | 0.3 $\mu$ V   |
| VHF High 216-300 MHz.....                   | 0.4 $\mu$ V   |
| UHF Low 300-406MHz.....                     | 0.8 $\mu$ V   |
| UHF/UHF-T 406-512 MHz.....                  | 0.4 $\mu$ V   |
| UHF High 764-960 MHz.....                   | 0.5 $\mu$ V   |
| 1240 - 1300 MHz.....                        | 0.5 $\mu$ V   |
| <b>Squelch sensitivity</b> (band center)    |   |
| Threshold.....                              | AM/FM 0.5 $\mu$ V   |
| Tight.....                                  | (S+N)/N: AM 20 dB, FM 25 dB   |
| Spurious rejection.....                     | VHF High at 154.1 MHz: 40 dB (Except Primary image)   |
| Signal to noise ratio.....                  | 35-40 dB typical (100 $\mu$ V input signal)   |
| <b>Scanning rate without trunking</b> ..... | 138-147.9MHz:70ch/second (in 100 kHz Intervals)   |
| <b>Search rate</b> .....                    | 162.25-167.25 MHz: 80 steps/sec.  |
| <b>Scan and Search delay time</b> .....     | 2 seconds   |
|   | Audio max. power RF input :100 $\mu$ V at 154.1 MHz (DEV:3kHz at 1kHz)  |
|   | 8 Ohms Resistor Load at speaker terminal (BTL): 500 mWatts  |
| <b>Intermediate frequency</b>               |   |
| 1st.....                                    | 380.8 MHz   |
| 2nd.....                                    | 21.4 MHz  |
| 3rd.....                                    | 455 kHz   |
| <b>Antenna impedance</b> .....              | 50 Ohms   |
| <b>Temperature range</b> (optimal).....     | -10°C to 60°C   |
| <b>Speaker</b> .....                        | Built-in 77 mm 8 Ohms dynamic speaker   |
| <b>Operating voltage</b> .....              | 12-14.4 VDC, 13.8 VDC nominal, (16 VDC maximum)   |
| <b>Dimensions (HWD)</b> .....               | 1.75 x 7.125 x 5.31 inch (45 x 180 x 135 mm)  |
| <b>Weight</b> .....                         | 33.5 oz. (9500g) Without antenna  |

## Frequency Coverage

|                             |                             |
|-----------------------------|-----------------------------|
| 25.000-26.960 MHz.....      | (in 10 kHz steps/AM)        |
| 26.965-27.405 MHz.....      | (in 10 kHz steps/AM)        |
| 27.410-29.505 MHz.....      | (in 5 kHz steps/AM)         |
| 29.510-29.700 MHz.....      | (in 5 kHz steps/FM)         |
| 29.710-49.830 MHz.....      | (in 10 kHz steps/FM)        |
| 49.835-54.000 MHz.....      | (in 5 kHz steps/FM)         |
| 108.000-136.9916 MHz.....   | (in 8.33 kHz steps/AM)      |
| 137.000-137.995 MHz.....    | (in 5 kHz steps/FM)         |
| 138.000-143.9875 MHz.....   | (in 12.5 kHz steps/AM)      |
| 144.000-147.995 MHz.....    | (in 5 kHz steps/FM)         |
| 148.000-150.7875 MHz.....   | (in 12.5 kHz steps/FM)      |
| 150.800-150.845 MHz.....    | (in 5 kHz steps/FM)         |
| 150.8525-154.4975 MHz.....  | (in 7.5 kHz steps/FM)       |
| 154.515-154.640 MHz.....    | (in 5 kHz steps/FM)         |
| 154.650-156.0450 MHz.....   | (in 7.5 kHz steps/FM)       |
| 156.0500 MHz.....           | (FM)                        |
| 156.0525-156.1725 MHz.....  | (in 7.5 kHz steps/FM)       |
| 156.1750 MHz.....           | (FM)                        |
| 156.1800-156.2475 MHz.....  | (in 7.5 kHz steps/FM)       |
| 156.2500-156.2550 MHz.....  | (in 5 kHz steps/FM)         |
| 156.275-157.450 MHz.....    | (in 25 kHz steps/FM)        |
| 157.470-160.8225 MHz.....   | (in 7.5 kHz steps/FM)       |
| 160.8250 MHz.....           | (FM)                        |
| 160.830-161.5725 MHz.....   | (in 7.5 kHz steps/FM)       |
| 161.600-161.975 MHz.....    | (in 5 kHz steps/FM)         |
| 162.000-174.000 MHz.....    | (in 12.5 kHz steps/FM)      |
| 216.0025-219.9975 MHz.....  | (in 5 kHz steps/FM)         |
| 220.000-224.995 MHz.....    | (in 5 kHz steps/FM)         |
| 225.000-379.99375 MHz.....  | (in 6.25 kHz steps/AM)      |
| 380.000-419.9875 MHz.....   | (in 12.5 kHz steps/FM)      |
| 420.000-450.000 MHz.....    | (in 5 kHz steps/FM)         |
| 450.00625-512.000 MHz.....  | (in 6.25 kHz steps/FM)      |
| 764.000-781.996875 MHz..... | (in 3.125 kHz steps/FM)     |
| 791.000-796.996875 MHz..... | (in 3.125 kHz steps/FM)     |
| 806.000-823.9875 MHz.....   | (in 12.5 kHz steps/FM)      |
| 849.000-868.9875 MHz.....   | (in 12.5 kHz steps/FM)      |
| 894.000-939.9875 MHz.....   | (in 12.5 kHz steps/FM)      |
| 940.000-960.000 MHz.....    | (in 6.25 kHz steps/FM)      |
| 1240.000-1300.000 MHz.....  | (in 6.25 kHz steps/FM)      |
| 137.000-174.000 MHz.....    | (in 5 kHz steps/FM) Canada  |
| 380.000-512.000 MHz.....    | (in 12 kHz steps/FM) Canada |

\*Excludes frequencies utilized by the Cellular Mobile Radiotelephone Service: 824-848.9875 MHz and 869-893.9875 MHz

## Consumer Warranty

This Whistler product is warranted to the original purchaser for a period of one (1) year from the date of original purchase against all defects in materials and workmanship, when purchased from an authorized Whistler retailer. This limited warranty is void if the unit is abused, misused, modified, installed improperly, or if the housing and/or serial numbers have been removed. There are no express warranties covering this product other than those set forth in this warranty. All express or implied warranties for this product are limited to one (1) year. Whistler is not liable for damages arising from the use, misuse, or operation of this product including but not limited to loss of time, inconvenience, loss of use of your product or property damage caused by your product or its failure to work, or any other incidental or consequential damages including personal injury.

**DO NOT RETURN ITEM TO STORE WHERE  
PURCHASED.**

**FOR WARRANTY INFORMATION, CONTACT  
WHISTLER CUSTOMER SERVICE AT 1-866-923-8719.**

Representatives are available to answer your questions

Monday – Friday

from 8:00 a.m. to 5:00 p.m. CT

## Service Under Warranty

During the warranty period, defective units will be repaired or replaced (with the same or a comparable model), at Whistler's option, without charge to the purchaser when returned prepaid, with dated proof of purchase to the address below. Units returned without dated proof of purchase will be considered out of warranty and therefore are not covered by the described Limited Warranty. (Refer to Service Out of Warranty section.)

Due to the specialized equipment necessary for testing Whistler products, there are no authorized service centers other than Whistler. When returning a unit for service under warranty, please follow these instructions:

1. Ship the unit in the original carton or in a suitable sturdy equivalent, fully insured, with return receipt requested to:

Whistler Repair Dept.

1412 South 1st St. Rogers, AR. 72756

Please allow 3 weeks turnaround time.

**IMPORTANT:** Whistler will not assume responsibility for loss or damage incurred in shipping. Therefore, please ship your unit insured with return receipt requested. CODs will not be accepted!

2. Include with your unit the following information, clearly printed:
  - Your name and physical street address for shipping (no PO Boxes), a daytime telephone number, and an email address (if applicable).
  - A detailed description of the problem (e.g., "device will not Power ON").
  - A copy of your dated proof of purchase or bill of sale.
3. Be certain your unit is returned with its serial number. Units without serial numbers are not covered under warranty.

**IMPORTANT:** To validate that your unit is within the warranty period, make sure you keep a copy of your dated proof of purchase. For warranty verification purposes, a copy of your dated store receipt must accompany any Whistler product sent in for warranty work.

## Service Out-of-Warranty

Units will be repaired at “out of warranty” service rates when:

- The unit’s original warranty has expired.
- A dated proof of purchase is not supplied.
- The unit has been returned without its serial number.
- The unit has been misused, abused, modified, installed improperly, or had its housing removed.

The minimum out of warranty service fee for your Whistler Scanner is \$120.00 (U.S.). If you require out of warranty service, please return your unit as outlined in the section “Service Under Warranty” along with a cashier’s check or money order in the amount of \$120.00. Payment may also be made by MasterCard, VISA or American Express. **Personal checks are not accepted.**

In the event repairs cannot be covered by the minimum service fee, you will be contacted by a Whistler technical service specialist who will outline options available to you.

**IMPORTANT:** When returning your unit for service, be certain to include a daytime telephone number and an email address (if applicable).

### Customer Service

If you have questions concerning the operation of your Whistler product, or require service during or after the warranty period, please call Customer Service at

**1-866-923-8719.**

Representatives are available to answer your questions Monday - Friday from 8:00 a.m. to 5:00 p.m. (CT) or visit the FAQ at

**[www.whistlergroup.com](http://www.whistlergroup.com).**

## **CORPORATE HEADQUARTERS**

1716 SW Commerce Dr. Ste. 8

PO Box 1760

Bentonville, AR 72712

Toll Free (800) 531-0004

TEL (479) 273-6012

FX (479) 273-2927

[www.whistlergroup.com](http://www.whistlergroup.com)

## **CUSTOMER RETURN CENTER**

1412 South 1st St.

Rogers, AR 72756

Customer Service Tel (866) 923-8719

Email: [info@whistlergroup.com](mailto:info@whistlergroup.com)

For US Patent info visit:

[www.whistlergroup.com/pat](http://www.whistlergroup.com/pat)

P/N 581005a

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